

Citizens' Dispatch

A Report from Citizens' Ambulance Service Inc. to Residents of Indiana County and Portions of Surrounding Counties



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PROUD TO SERVE THE COMMUNITY For over 50 years, Citizens' Ambulance Service has proudly provided vital Emergency Medical Services (EMS) to our communities. And it has only been possible by the support of people like you. We are fully equipped and ready to respond to your medical emergencies 24 hours a day, 365 days a year. With a staff of 170 members, including 120 emergency medical technicians (EMTs) and paramedics, Citizens' Ambulance is prepared to be there for you in your unexpected moment of need.

BECOME A MEMBER – JOIN TODAY!

Citizens' Provides Quality Professional Services:

- Emergency Medical Services (EMS)
- Advanced Life Support and Basic Life Support Services
- Non-Emergency Ambulance Services
- Medical Transport Van Services (trips to and from medical and dental appointments)
- Immediate Response Personnel (IRP)
- EMS Bike Team and Standby Services



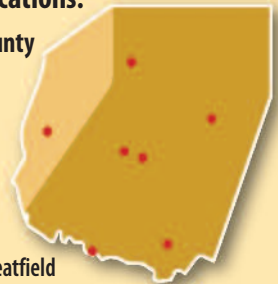
Citizens' Ambulance response station locations:

Indiana County

- Indiana
- West Pike
- Blairsville
- Plumville
- Starford
- Clyde-Wheatfield

Armstrong County

- Elderton



We Need Your Help

There are many serious issues facing Emergency Medical Services that threaten their future:

- Increasing healthcare plan deductibles
- Declining ambulance reimbursement rates
- Shrinking trip volumes
- Stricter medical necessity requirements
- "Cost of readiness" to provide 24 hour response
- Personnel/training challenges
- Unfunded government mandates

Beyond a Membership

We need to increase membership participation, but we need more than that. Your tax-deductible contribution to Citizens' Ambulance Service will help preserve lifesaving Emergency Medical Services that are crucial for all of us.

Contributions to Citizens' Ambulance Service will help maintain:

- A professional EMS workforce
- West Pike Training Institute
- 24-hour readiness
- Service to a large rural area
- 7 response stations

COMMUNITY SUPPORT | MAKES IT WORK

Citizens' Ambulance is a not-for-profit 501(c)3 and is not funded by government tax dollars.



HOW DO I REACH CITIZENS' AMBULANCE WHEN I HAVE AN EMERGENCY

CALL 911 AND ASK FOR CITIZENS'

Feedback From Those We Serve...

G.C.
Indiana

"Thank you for all you do, everyday 365! Thank God for folks like you all. You are so professional and kind. You treated my mother with much care and love. May God bless you and yours always."

W.W.
Indiana

"We need you. Keep up the good work."

E.B.
Indiana

"Thank you for your excellent service!"



A Citizens' Ambulance Membership Can Save You Money

A Citizens' Ambulance Service membership will benefit you by reducing out-of-pocket costs (Health Plan Deductibles and Co-Pays) by **50%** for approved, medically necessary, emergency ambulance charges.

Insurance policies differ, but you may save hundreds of dollars as a Citizens' Ambulance member.

JOIN THE CITIZENS' TEAM

Employment opportunities for certified Emergency Medical Technicians (EMTs) and Paramedics, Immediate Response Personnel (IRPs) and Transport Van Drivers.

Download an employment application at www.citizensambulance.org

Feedback From Those We Serve...

P.R.
Indiana

"I am so happy you are here in this community. Thanks to you I am still alive and well."

M.A.
Indiana

"They were so kind and patient during a very stressful time. I don't know what I would have done without them. All of the responders are angels."

J.M.
Indiana

"Thank you so much. The ambulance crew were so kind to my mother."

"EXTENDED HOUSEHOLD PLAN"

You can't control life's unexpected "curve balls," but you can give yourselves and your loved ones the peace of mind needed most during a medical emergency.

Make the smart choice!

Apply for a Citizens' membership today and you, your family members and guests in your home can receive membership benefits under an Extended Household Plan. See the attached membership application for details and cost.

You never know what life will bring, but you can be prepared with a Citizens' Ambulance membership.



DID YOU KNOW...

- Citizens' Ambulance is licensed by the PA Department of Health
- As a rural ambulance provider, servicing an 1,100 square mile area, Citizens' has more demand and challenges than a suburban or urban provider.
- Citizens' maintains 13 ambulances and 12 medical transport vans (both walk-on and wheelchair accessible)
- A fully equipped ambulance can cost as much as \$300,000



NATIONAL EMS Week: MAY 15-21

Both members of the community and local medical personnel alike come together to recognize and celebrate the brave, dedicated professionals that "come to the rescue" and save lives every day. National EMS Week not only honors those on the "front lines" in emergency medical services, but also promotes general medical knowledge and education to the public about safety and awareness, to make EMS week a 365-day a year initiative among health professions and communities. Please help us send a big THANK YOU to the staff at Citizens' and EMS providers everywhere for everything they do.



Citizens' Ambulance Service

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www.citizensambulance.org

